



Dr B Khan  
Acorn Medical Practice  
11-13 Wood Street, Mansfield, Notts, NG18 1QA  
Tel: 01623 428412, Fax: 01623 412519  
www.acornmedicalpractice.co.uk



## CONCERNS/COMPLAINTS PROCEDURE

IF YOU ARE UNHAPPY ABOUT ANY ASPECT OF THE SERVICE YOU HAVE RECEIVED FROM THE PRACTICE, PLEASE CONTACT:

**MRS ALISON BAILEY (PRACTICE MANAGER)**

TO DISCUSS YOUR CONCERNS FURTHER OR BY POST TO THE PRACTICE

ALTERNATIVELY

CONTACT: Customer Contact Centre

Tel: 0300 311 2233

England.contactus@nhs.net

PLEASE BE ASSURED WE TAKE ALL CONCERNS AND COMPLAINTS VERY SERIOUSLY AND LOOK TO RESOLVE THEM QUICKLY AND EFFICIENTLY